

4198 Cox Road  
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Glen Allen, VA 23060

Mailing Address:  
P.O. Box 71150  
Richmond, VA 23255

October 22, 2014

**RE: Unique Building Maintenance**

To Whom it may Concern:

I have worked with UBM since 2010, initially we put them in our most difficult to please property. This was a 24 hour call center with very high cleaning expectations. They performed marvelously and rose to every challenge. The partnership that I have with Jim Bowman and the entire UBM team has been outstanding and they truly make my job easier. I receive daily reports, excellent follow up and find it easy to reach Jim and the service staff through their ServiceVA email address. UBM now cleans four of my Class A office buildings (nearly 300,000SF) and they continue to be my top janitorial provider. They treat these building as if they were their own and not only clean to a high level, but are also the eyes and ears of the building proving valuable information to my building technicians and tenant service coordinator regarding work related issues. I highly recommend UBM to fellow colleagues in the property management field.

Sincerely,



**Patricia K. Hogan**

**Property Manager**

Commonwealth Commercial Partners, LLC

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